



TigernixCareConnect

Nurse-Resident Family Communication App



SOLUTION OVERVIEW



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Have you felt the relationship with your residents' loved ones and nursing staff has been jeopardised due to lack of communication? TigernixCareConnect offers a platform to help you streamline administrative tasks and easily communicate with the residents' families to reassure them that their seniors are in safe hands constantly.

With a modern solution that interactively engages with families, you can now easily ensure your residents' comfort replicates the warmth of their homes. The app also acts as one central hub to manage communication with multiple loved ones of each resident, ensuring all their requirements and concerns are answered and met.

This app can help you make your mark as a trusted nursing home in Singapore. Easily communicate, access recent information, schedule meetings, and encourage families to engage in your resident's care routine actively. Employ Tigernix's efficient nurse-resident family communication solution to ensure a homely environment while guaranteeing all residents' VIP attention.

ADVANTAGES

Be the First to Know

TigernixCareConnect instantly notifies loved ones of any emergencies the residents face. Whether it is related to any injuries or illnesses, the app pushes through notifications for family members proactively.

Notify All Parties in One-Go

Where a resident has more than one family member, TigernixCareConnect makes it easy for the nurse to instantly notify them by sending group messages or posting announcements on the timeline.

Data at Your Fingertips

As TigernixCareConnect creates a digital repository, nurses can access residents' vital information in seconds. With the app, you reliably access the most recent medical and personal records, eliminating the chances of mistakes.

Create an Interactive Environment

Like a social media platform, the residents' nursing staff and family members can interact and stay informed through features like clapping, commenting, re-sharing and posting.

Resident Data Privacy

Tigernix understands the importance of protecting sensitive information in the resident's database. Thus, the app contains multiple data security protocols and encryption technology.

Monitor and Report Every Move

Tracking and monitoring systems are essential to ensure residents are doing well. It enables access to the residents' health, diet, exercise, accidents or other related updates.

Streamline Finances

Send out reminders of payments due, auto-generate payment receipts, and allow residential member fees to be directly paid via a secure online gateway seamlessly.

Create Transparent Systems

TigernixCareConnect makes this process easy by offering a transparent platform, helping the residential centre ensure all residents receive their special arrangements adequately.



Win Their Trust

TigernixCareConnect fosters trust and satisfaction in the nursing home, attracting more residents by offering the perfect balance of attending to a resident's needs and ensuring family engagement.

Optimise Official Documentation

Whether it is insurance, sending consent forms, proof of medical records or others, the app makes the processing, updating and managing documentation much more efficient.

Ease the Burden for Nurses

This app facilitates nurses by easing their work schedule responsibilities by allowing them to track, remind, record, and monitor all residents from one device and more.

Look into the Valued Well-Being of Residents

TigernixCareConnect provides a platform for family members to supervise exercises, games, dietary plans, and other needs of the residents that are met on time every day.

BASIC FUNCTIONALITIES

User-Friendly Interface that Encourages Interaction

TigernixCareConnect's user-friendly platform has made it easy for nurses to handle administrative tasks and easily communicate with parents. From managing responsibilities, the app tracks residents and schedules tasks and reminders. To encourage family members to interact, the app has been designed and built to replicate a social-media-like infrastructure, making it a familiar platform to use interactively.

- Commenting and Reacting
- Engagement Tracing
- Feedback Management
- Group Messaging
- Interactive Care/Visiting Calendar
- Multi-Family and Resident Management
- Nurse-Resident Family Communication Log
- Nurse-Resident Family Conference Scheduling
- Personalised Notifications and Chat
- Private Messaging
- Social Media Platform
- Timeline Management

Gain a Reputation as a Reliable Nursing Home

As TigernixCareConnect helps nursing homes to maintain a transparent system for all parties, it can drastically help boost their reputation in the industry. By making its mark, the platform makes it easy for nursing homes to be consistent in the standards of service provided despite the increasing number of residents they will care for in the future.

- Configuration/Customisation
- User Management
- Progress Tracking
- Real-time Communication
- Resident Profiles System
- Resident Registration
- Secure Data Management
- Special Requirements Tracking



Stay on Top of the Resident's Health

Nursing homes are central to ensuring all residents are physically and mentally healthy. In this regard, Tigernix-CareConnect ensures any resident officially diagnosed with a disease is well treated. Whether by sending reminders to the nurse to give the necessary medicine or informing them when the prescriptions are over, family members can consistently guarantee their loved one's health is in great shape at the nursing home.

- Diet Plan Manager
- Exercise Plan Management
- Medication Management
- Prescriptions Management
- Resident Health History
- Well-Being Tracker

Never Loose Records of Financial Transactions

The app can quickly push through notifications to remind resident families to pay fees and can promptly inform them of updated financial plans in batches or individually. It also provides a platform to make secure transactions, generate a receipt once completed, and automatically document and edit the resident profile to reflect all changes.

- Additional Fee Management
- Consent Forms/Digital Document Management
- Fee Management Portal
- Financial Document Sharing
- Payment Management
- Send Automated Reminders



Real-time Nursing Home Admin Updates

TigernixCareConnect's administrator portal streamlines the nursing home administration by helping quicken registration, updating resident records, and managing medicine, finances and resources. The nursing staff can therefore focus on prioritising each resident's health whilst keeping in touch with the resident's family to inform, update and answer any queries or questions they may have promptly.

- Case Management
- Content Management Portals
- Document Management
- Finance Management
- Family Engagement Analytics
- Privacy Settings Assurance



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