



# TigernixGala

Gala Dinner Table Management System

SOLUTION OVERVIEW



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TigernixGala is a feature-rich online and web-based Gala Dinner Management System for event-focused organisations like non-profit organisations, churches, rehabilitation centres and more. This platform empowers you to orchestrate seamless, sophisticated gala dinners, banquets, and fundraising events- eliminating the hassle of manual seating, guest management, and last-minute coordination. TigernixGala is designed to meet the unique requirements of charities, corporate hosts, associations, and nonprofits, ensuring every event is executed with elegance and precision.

Customised to your event's needs, TigernixGala enables teams to efficiently manage every facet of guest engagement, communication, and logistics using cutting-edge technology. Say goodbye to spreadsheets, scattered emails, and time-consuming manual tasks- TigernixGala centralises and automates your entire gala dinner process.

From digital invitations and RSVP tracking to real-time seating charts, meal preference management, and on-the-night coordination, TigernixGala is the all-in-one solution for flawless event execution.

# ADVANTAGES

## Customisable Communication Tools

It can be customised based on the client's personalisation request to make it more user-friendly and comprehensible to the intended users, thus making your Gala dinner coordination efforts more calculated and transparent.

## End-to-End Event Streamlining

TigernixGala digitises and automates every stage of your gala dinner, from sending digital invitations to post-event analytics. Features like automated reminders, instant guest updates, and integrated payment portals eliminate manual tasks.

## Flexible and Accessible Platform

Its seamless integration with your existing IT infrastructure means your team can collaborate efficiently and access vital event information whenever needed. This ensures that you remain in control of every aspect of event management.

## Real-Time Analytics & Reporting

With the advanced analytics and reporting capabilities, event organisers gain immediate access to actionable insights through real-time dashboards and automated reports.

## Data Security and Compliance

TigernixGala employs robust data privacy and security protocols to protect sensitive guest and organisational information. With encrypted data transmission, strict access controls, and comprehensive audit trails, your organisation remains compliant with regulations.

## Enhanced Guest Experience

The platform empowers your team to respond instantly to last-minute changes, guaranteeing that every guest receives attentive service. This comprehensive approach leads to higher guest satisfaction, positive feedback, and lasting impressions for your organisation's events.

## Multitude of Events; One Solution

TigernixGala is a versatile solution trusted by event managers from a wide range of sectors, including nonprofits, philanthropic organisations, associations, and community groups, as its flexible architecture is designed to support various event formats.

## Seamless Collaboration

TigernixGala fosters seamless collaboration among all stakeholders involved in event management; the centralised platform offers role-based access, ensuring that each team member has the information and tools they need.

# BASIC FUNCTIONALITIES

## Dynamic Table and Seating Management

Easily create and modify seating arrangements with visual charts and interactive tools. Instantly adapt to guest changes, ensuring VIPs and groups are optimally placed for a seamless event flow. Manipulate an interacting seating arrangement tool and make your seat allocations smarter, faster and more relevant to your guest experiences.

- Upload Seat Plans
- Smart Group Allocation
- Last-Minute Updates
- VIP Seating Allocator
- Visual Seating Charts

## Centralised Guest Management

Import, organise, and segment guest lists for tailored communications and experiences. Track RSVPs, meal preferences, and special requests in one unified dashboard for effortless guest oversight. Have a comprehensive profiling system for all your guests- personal information, tiers and requests.

- Guest List Import
- Guest Segmentation
- Meal Preference Manager
- RSVP Tracker Tool
- Special Request Logging



## Automated Communications

Schedule and automate invitations, reminders, and confirmations. Customise messages with branded templates and send real-time alerts for RSVP deadlines and event updates to keep everyone informed. Meet the highest standards in internal and external communication in your gala events.

- Go-to Email Templates
- Invitation Scheduling System
- Real-Time Alerts Enabler
- Reminder Automation
- SMS Notifications

## Analytics and Reporting

Access real-time dashboards to monitor attendance, seating, and preferences. Generate exportable reports and post-event analytics to evaluate success and inform future event strategies. Guide your decision makers with actionable insights to improve the success stories in hosting gala events.

- User-friendly Attendance Dashboard
- Exportable Data Archive
- Meal Preference Analytics
- Post-Event Review
- Table Occupancy Reports



## Online Service Optimiser

Empower guests to RSVP, choose meals, and submit special requests via a mobile-friendly portal. Manage sponsors and VIPs with dedicated modules and streamline payment and donation processes. Make sure that no guest request is overlooked and the financial operations are funnelled transparently to your systems.

- Online Guest Portal
- Meal Selection Interface
- Payment Integration
- Special Request Form
- Sponsor Management

## Secure Access and Compliance

Protect sensitive information with role-based access, encrypted data, and secure backups. Ensure compliance with local regulations and maintain detailed audit trails for accountability. TigernixGala is trained to give extra data privacy and security protection to promote veracity in your data handling behaviours.

- Intelligent Audit Trail
- Compliance Checker
- Data Encryption Technology
- Role-Based Access
- Optimised, Secure Backup



## Guest Attendance Tracker

Receive and push live updates on guest arrivals by allowing your hosts and event managers to update headcounts in real-time. Instantly adapt to unexpected VIP guest arrivals, guaranteeing a smooth and responsive guest experience. The guest attendance tracker is integrable for both websites and applications.

- Arrival Notifications
- Live Update Feed
- Request and Response Portal
- Schedule Alerts
- Seamless Internal Communication

## Sponsor and VIP Management

Manage sponsors and VIPs with exclusive privileges, seating, and communications. Track their engagement and ensure premium experiences to strengthen partnerships and event value. Use this too to attract top-tier guests and encourage them to extend their support to chivalrous causes via a comprehensive module.

- Engagement Tracking
- Sponsor Communication
- Sponsor Privilege Settings
- VIP List Manager
- VIP Seating Allocation



## Meal Preference and Dietary Management

Collect, track, and manage meal choices and dietary restrictions for every guest. Ensure catering accuracy and guest satisfaction with detailed, real-time meal data. This helps your guests to log their allergies, intolerances and other concerns to enable healthier cuisine options during the dinner.

- Responsive Allergen Alerts
- Guest Feedback Accumulator
- Dietary Restriction Tracker
- Meal Choice Collection
- Real-Time Meal Updates

## Customisable Event Workflows

The Customisable Event Workflows allow you to design tailored processes from registration to post-event follow-up. Automate repetitive tasks to save time and reduce errors, ensuring consistency and efficiency across all events. This feature empowers you to create smooth, personalised event experiences aligned perfectly with your unique requirements.

- Approval Routing
- Follow-Up Scheduler
- Registration Flow Organiser
- Task Automation Engine
- Gala Workflow Designer



## Web-based Event Management

TigernixGala's web-based event management lets you access essential tools and data from any device, anywhere. Effortlessly manage guest lists, seating arrangements, and real-time updates on the go. This feature ensures your team stays flexible and in control, streamlining event coordination regardless of location.

- Portal Check-In
- Online Dashboard for Organisers
- On-the-Go Updates
- Push Notifications
- Responsive Design

## Ticketing and Check-In

TigernixGala's Ticketing and Check-In feature enables digital ticket generation, efficient booking management, and seamless guest entry. Using QR codes or mobile authentication ensures a fast, contactless check-in process. This streamlines event access, reduces wait times, and enhances overall attendee convenience and security at every gala event.

- Attendance Verification
- Booking Manager
- Digital Ticket Generator
- Entry Analytics
- QR Code Check-In



## Donation and Fundraising Integration

Enable guests to make donations or pledges seamlessly during registration or at the event. Track contributions and generate instant receipts for transparency and donor satisfaction. Make sure your guests are satisfied with the post-donation features that automatically generate updates on donations and thank you messages to your guests.

- Smart Donation Portal
- Streamlined Donor Analytics
- Online Payment Gateway
- Pledge Tracker
- Automated Receipt Generator

## Post-Event Feedback and Surveys

Automatically send surveys to guests post-event. Gather feedback, analyse responses, and generate actionable reports to continuously improve future galas. Measure the success of your events and pinpoint changes that can make your future events more pleasant and lucrative with this resourceful digital module.

- Automated Distribution
- Feedback Analysis
- Improvement Reports
- Donor Response Tracker
- Easy Survey Builder



## Multi-Event Management

Handle multiple events simultaneously with centralised oversight. Easily switch between galas, manage resources, and track performance for each event in one platform. At times when you have to manage several events simultaneously, the Tigernix Gala enables a platform to interact with both gala teams at once.

- Centralised Calendar
- Cross-Event Reporting
- Multiple Event Switcher
- Multi-Event Dashboard
- Pre-trained Resource Allocator

## Integration with External Systems

Seamlessly connect TigernixGala with CRM, accounting, and marketing tools. Ensure data consistency and automate workflows across your organisation's broader technology ecosystem.

- Seamless Accounting Sync
- CRM Integration
- Data Import/Export Tools
- Marketing Tool Integrator
- Workflow Automation Engine



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