



TigernixDMS

Donation Management System

TIGERNIXDMS IS A PRE-APPROVED SOLUTION BY NCSS

SOLUTION OVERVIEW



SOLUTION OVERVIEW

For non-profits, charities, religious organisations, educational institutions, and fundraising teams, TigernixDMS is a robust web-based donation management system. By removing the inconveniences of manual monitoring, disorganised spreadsheets, and laborious administrative work, our all-in-one software enables you to manage donations, donor relationships, campaigns, and compliance with ease. TigernixDMS is designed to satisfy the specific requirements of organisations looking to maximise the effect of their fundraising efforts, guarantee donor happiness, and uphold transparency.

Tailored to your needs, TigernixDMS provides advanced digital tools to manage all donation processing, donor interaction, and reporting. It centralizes and automates the entire contribution lifecycle, eliminating data silos and streamlining reconciliation.

TigernixDMS is your all-in-one platform for efficient fundraising and donor management. Automate tasks, ensure compliance, and deliver a secure, donor-friendly experience with features like online giving, real-time analytics, and segmentation.

ADVANTAGES

Automated Donor Communication

TigernixDMS automates personalised multi-channel donor communication, sending timely thank-you messages, updates, and receipts to strengthen relationships, increase donor retention, and enhance satisfaction for long-term support.

Enhanced Donor Experience

This digital system offers mobile-friendly donation forms, secure payment options, instant acknowledgements, and personalised updates, allowing donors to manage their giving easily and fostering engagement and continued support.

Multitude of Campaigns; One Solution

TigernixDMS offers a flexible, professional platform for diverse organizations and fundraising campaigns (annual appeals to emergency relief). It maximizes impact and sustainability across all scales.

Robust Data Security and Compliance

TigernixDMS secures donor data with encryption, multi-factor authentication, and robust access controls. It ensures privacy, builds trust, and guarantees regulatory compliance.

End-to-End Donation Lifecycle Management

This solution digitises and automates the entire donation process, including online giving, pledge tracking, recurring gifts, and payment reconciliation, ensuring accuracy, efficiency, and financial integrity throughout the donation lifecycle.

Flexible and Accessible Platform

TigernixDMS's cloud-based platform enables secure, real-time access to donation data and tools from any device or location, supporting seamless collaboration and efficient fundraising management remotely or onsite.

Real-Time Analytics and Reporting

Gain clear insights with TigernixDMS's interactive dashboards and analytics. Track donations, campaign success, and donor trends to optimize fundraising strategies and demonstrate transparency for data-driven decisions.

Seamless Collaboration

Unify your fundraising, finance, and communications teams with TigernixDMS. Its centralized platform, role-based access, and real-time updates enhance coordination and deliver a superior, unified donor experience.

BASIC FUNCTIONALITIES

Centralised Donor Management

Store, organise, and segment all donor information securely in one searchable database. Track giving history, preferences, and interactions to enable personalised stewardship and targeted fundraising campaigns. This centralised approach improves relationship management and helps tailor communications, increasing donor engagement and long-term support for your organisation.

- Donor Profile Manager
- Giving History Tracker
- Donor Segmentation Tool
- Communication Log
- Relationship Mapping

Online Donation Processing

Accept donations securely through fully customisable online forms that support one-time, recurring, and tribute gifts. Offer multiple payment options to create a seamless, donor-friendly giving experience. This flexibility encourages higher conversion rates and simplifies the donation process for supporters, enhancing overall fundraising success.

- Custom Donation Form Builder
- Recurring Gift Scheduler
- Tribute Donation Module
- Multi-Payment Gateway
- Instant Receipt Generator



Campaign and Fund Management

Plan, launch, and manage multiple fundraising campaigns simultaneously with ease. Allocate donations to specific funds, monitor progress in real time, and optimise strategies based on performance data. This comprehensive fund management ensures transparency, accountability, and maximises the impact of every campaign.

- Campaign Builder
- Fund Allocation Tracker
- Goal Progress Meter
- Campaign Calendar
- Campaign Analytics Dashboard

Automated Donor Communication

Engage supporters with automated, personalised emails, SMS messages, and thank-you letters. Schedule regular updates, appeals, and reminders to keep donors informed and appreciated throughout their giving journey. This consistent communication strengthens donor relationships and encourages continued generosity.

- Email Automation Engine
- SMS Notification System
- Thank-You Letter Generator
- Campaign Update Scheduler
- Communication Template Library



Real-Time Analytics and Reporting

Utilise live dashboards and detailed reports to track donations, campaign success, and donor trends. These insights enable data-driven decisions, optimise fundraising strategies, and enhance transparency for better future campaigns.

- Campaign Performance Reports
- Custom Report Builder
- Donation Analytics Dashboard
- Donor Retention Metrics
- Exportable Data Archive

Secure Access and Compliance

Safeguard donor and financial data using strong encryption, role-based permissions, and audit trails. Ensure full compliance with fundraising regulations, building trust and providing peace of mind for all stakeholders

- Audit Trail Logger
- Compliance Checker
- Data Encryption Suite
- Role-Based Access Control
- Secure Backup System



Pledge Management Portal

Track pledges efficiently using reminders and reporting tools to ensure every commitment is fulfilled. Keep donors informed about their ongoing impact and quickly retrieve target information. This portal helps maintain accountability and strengthens donor confidence in your organisation's stewardship.

- Automated Reminder System
- Donor Status Dashboard
- Pledge Fulfilment Monitor
- Pledge Tracker
- Notes and Logs

Donor Segmentation and Targeting

Segment donors by giving levels, campaign involvement, or engagement history to tailor communications effectively. Customising appeals increases response rates and donor satisfaction, strengthening relationships and improving fundraising efficiency through more personal connections.

- Donor Grouping Tool
- Engagement Scorecard
- Giving Level Filter
- Segmentation Analytics
- Targeted Email Campaigns



Effortless Campaign Management

Seamlessly manage all fundraising events while encouraging supporters to share their own campaign ideas. This collaborative approach broadens your organisation's reach, engages new donor networks, and fosters a community-driven fundraising culture. Empowering supporters in this way increases participation, boosts visibility, and drives greater impact for every campaign you run.

- Event Performance Tracker
- Event Registration Manager
- Fundraiser Leaderboard
- Campaign Suggestion Portal
- Ticketing Integration

Volunteer and Membership Integration

Coordinate volunteer activities and manage memberships alongside donations within one unified platform. Track volunteer hours, roles, membership dues, and renewals efficiently. This holistic relationship management strengthens supporter engagement, improves operational organisation, and ensures your team can nurture both volunteers and members effectively, enhancing overall community involvement.

- Member Directory
- Membership Manager
- Renewal Reminder Tool
- Volunteer Hours Tracker
- Volunteer Portal



Remote Fundraising Tools

Access donor data, manage campaigns, and process donations from any device, anywhere. Features like mobile check-ins, QR code giving, and on-the-go donation tracking empower staff and engage supporters flexibly. This modern approach to fundraising supports dynamic event environments and remote operations, increasing convenience and participation.

- Mobile Admin Dashboard
- Cloud-based Check-In Tool
- Push Notification System
- QR Code Donation Generator
- Responsive Design Interface

Gift Matching and Corporate Giving

Enhance fundraising by managing employer matching gifts and corporate sponsorships with ease. Track matches, process claims efficiently, and engage business partners to maximise community impact. This feature strengthens corporate relationships, increases donation totals, and encourages ongoing collaboration between your organisation and the business sector.

- Business Partner Directory
- Corporate Sponsor Tracker
- Match Claim Automation
- Matching Gift Portal
- Sponsorship Analytics



IRAS Donation Integrator

This API-based tool simplifies financial management by enabling yearly IRAS tax deduction submissions and providing faster supervision capabilities. It streamlines compliance and reporting processes, helping your organisation maintain accurate tax records and meet regulatory requirements efficiently, reducing administrative burdens and improving overall operational effectiveness.

- Automated Tax Deduction Submission
- IRAS Compliance Checks
- Real-Time Donation Tracking
- Seamless API Integration Suite
- Smart Financial Activity Dashboard

Post-Campaign Feedback and Surveys

Automatically send surveys to donors after campaigns to gather valuable feedback. Analyse responses to generate actionable reports that guide improvements for future fundraising efforts. This continuous feedback loop enhances donor satisfaction, increases engagement, and helps your organisation refine strategies to achieve greater campaign success.

- Automated Distribution Engine
- Feedback Analysis Tool
- Improvement Report Generator
- Response Tracker
- Survey Builder



Multi-Campaign Management

Manage multiple fundraising campaigns simultaneously from a centralised dashboard. Compare key performance metrics, allocate resources strategically, and maintain consistent branding and messaging across all initiatives. This comprehensive oversight ensures efficient campaign execution and maximises fundraising outcomes across your organisation's diverse efforts.

- Branding Consistency Checker
- Campaign Switcher
- Cross-Campaign Reporting
- Multi-Campaign Dashboard
- Resource Allocator

External Donation Integrator

TigernixDMS supports importing external donation data, allowing your donation manager to upload information from platforms like giving.sg and give.asia. This integration simplifies data consolidation, reduces manual entry errors, and ensures all donations are accurately recorded and managed within a single, streamlined system for improved reporting and stewardship.

- Automated Data Mapping & Validation
- Bulk Donation Template Upload
- Multi-Platform Donation Import
- Seamless Accounting Integration
- Unified Donor Dashboard



CONTACT TIGERNIX

Singapore (Headquarters)

21, Woodlands Close,
#05-47 Primz Bizhub
Singapore 737854

Tel: +(65) 6760 6647
+(65) 6760 6012
+(65) 6762 9293
+(65) 6760 6022

Indonesia

Komp. Tanah Mas Blok E No.
13-14,
Sei Panas,
Batam.
(Samping Bank Riau Kepri)
Indonesia

Tel: +(62) 7784 60373

Australia

Level 14, 167 Eagle
Street, Brisbane,
Queensland 4000,
Australia

Tel: +(61) 7 3012 6312



www.tigernix.com



+(65) 6760 6647



info@tigernix.com